Frequently Asked Questions regarding COVID-19/Coronavirus

Updated: 4/2/2020 3:00 p.m.

Question: What does the schedule look like now that HCCSC has closed for the remainder of the 2019-2020 school year?

Answer:

March 16-20, 2020	Remote Learning will be implemented
March 23-27, 2020	Remote Learning will be implemented
March 30-April 2, 2020	No Remote Learning (4 Waiver days will be used)
April 3-10, 2020	Spring Break
April 13-April 17, 2020	No Remote Learning (Waiver Days will be used)
April 20-April 24, 2020	Remote Learning
April 27-May 1, 2020	Remote Learning
May 4-May 8, 2020	No Remote Learning
May 11-15, 2020	Remote Learning
May 18-22, 2020	Remote Learning
May 25-28, 2020	No Remote Learning

Question: What should I do if I have concerns about my child having symptoms? **Answer**: Contact your child's health care provider. Symptoms for COVID-19 can be found on the CDC website (https://cdc.gov/coronavirus/2019-ncov/about/symptoms.html).

Question: What if my child receives special education services?

Answer: Special Education services will be provided through Remote Learning. If there are special circumstances the student's Teacher of Record will work with the parent individually. Case conferences will be held by phone or video. Timelines for evaluations will continue and Teacher of Record will contact parents/guardians to schedule.

Question: What resources are available for students needing food during the school closure?

Answer: The HCCSC Food Service Department will have 'Grab and Go' meals for students. Packages will contain 5 Breakfast and 5 Lunch meals in each bag. Meals are available to anyone 18 years old our younger.







There are no income requirements. Grab & Go meals will be available on Thursday, April 23, 2020. This is subject to change depending on availability of food supplies. Packets may be picked up at any of the following locations from 10:00 a.m. – 2:00 p.m. Additionally, meals can be picked up from 5:00 p.m. – 7:00 p.m. at Huntington North only.

Students must be present when picking up meals. This is a USDA requirement.

- Andrews Elementary School Door #1
- Huntington North High School Door #6
- Roanoke Elementary School Door #1
- Salamonie Elementary School Door #1

Question: Will Blessings in a Backpack be available during the school closure? **Answer:** Yes. Blessings in a Backpack will be delivered on Thursdays.

Question: How will students get instructional materials if they do not have internet access?

Answer: Students can access Wi-Fi at any HCCSC school building (including The Learning Center) from the parking lots. There is limited Wi-Fi access at Roanoke Elementary and Salamonie Elementary, however, we are working to install additional access points in the front of those buildings.

Another option: Comcast is offering free internet for 60-days. Visit www.internetessentials.com for more information. *This service is not connected to HCCSC.

Question: My child is having issues with their technology device, is there someone I can call?

Answer: The HCCSC Technology Department will be available via phone during the weeks of 3/16-3/20 and 3/23-3/27 to help troubleshoot issues. Please call 260-356-7812 x 8200 for assistance.

Question: Standardized testing (IREAD-3 and ILEARN/ISTEP) during this time frame, what happens now?

Answer: All state assessments have been cancelled effective 3.20.2020.

Question: My child has medication at school that will be needed during the closure. How can I receive that medication?

Answer: Phone calls are being made to the parents/guardian of students who have medication at school. If you do not receive a call, please contact your child's school to arrange a time to pick up your student's medication next week.

Question: My student is a Co-op (ICE) student. Do they still go to their jobs? **Answer**: Students should contact their employer and have a discussion regarding their expectations.

Question: How can I stay updated when additional information is available?

Answer: Please check our website (<u>www.hccsc.k12.in.us</u>). Information will be sent through SchoolMessenger, and also available on our social media platforms.

Question: My student was absent on Friday or forgot something at school. Can we get into the building and retrieve their things?

Answer: Yes. Buildings will be open Monday (3/16) and Tuesday (3/17) from 8:00 a.m. to 3:30 p.m.